



# **PORTAGE LA PRAIRIE SCHOOL DIVISION**

***“Dedicated to the Pursuit of Excellence”***

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May 2, 2025

Dear Families and Staff of the Portage la Prairie School Division,

We are writing to provide a further update about the cybersecurity incident that PowerSchool, our student information system (SIS) provider, recently experienced.

In our previous updates about the PowerSchool cybersecurity incident, we mentioned that PowerSchool would be sending emails to students, parents/guardians, and educators whose information was involved in the incident it previously experienced. We are aware that PowerSchool has now begun sending out notices to students and parents/guardians. You may shortly receive this notice, or you may have already received it.

We understand from PowerSchool that the email was or will be sent from one of the following similar email addresses: [ps-sis-incident@mail.csid.com](mailto:ps-sis-incident@mail.csid.com), [ps-sis-incident@mail1.csid.com](mailto:ps-sis-incident@mail1.csid.com), or [ps-sis-incident@mail2.csid.com](mailto:ps-sis-incident@mail2.csid.com). **If you receive or have previously received an email from any of these addresses with the subject line “PowerSchool Cybersecurity Incident,” we have been assured by PowerSchool that it is a legitimate email.**

As mentioned previously, PowerSchool has also advised that you call 833-918-7884 if you have any questions. Information can also be found on PowerSchool's website: <https://www.powerschool.com/security/sis-incident/>.

We will also be sending a further communication with more information in the near future.

Thank you for your continued understanding and patience as we navigate this situation.

Sincerely,

Pamela Garnham  
Superintendent/Secretary-Treasurer/CEO  
Portage la Prairie School Division